

RETURNED GOODS AUTHORIZATION



NORTH AMERICAN POWERTRAIN COMPONENTS
NORTH AMERICAN DIESEL PERFORMANCE

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PLEASE READ CAREFULLY BEFORE FILLING OUT FORM

- **A COPY OF THIS FORM MUST ACCOMPANY THE RETURNED PRODUCT FOR CREDIT**
- **THIS AUTHORIZATION IS IN EFFECT FOR 30 FROM THE DATE OF ISSUE**
- Returns must be packaged securely in an outer carton
- Do not write on the product packaging itself. Write only on the outer shipping carton
- Packages received without a Return Authorization Number written clearly on the outer carton (determined by UPS Tracking info).
- Returned product must be in new, resellable condition, with all original boxes, packing, parts, cables, manuals, etc.
- Upon receipt, all returns will be inspected and, at our discretion, credit may be refused or may be assessed.
- Collect shipments must be pre-authorized & original shipping charges will not be refunded
- Customer is responsible for shipping costs incurred to return products.

SOME CIRCUMSTANCES IN WHICH CREDIT WILL NOT BE ISSUED ARE AS FOLLOWS, BUT NOT LIMITED TO:

- Products has been installed and/or used
- Product has been damaged from an attempt to be installed and/or used
- Product is shipped back without original box, manual and/or parts
- Seal on electrical parts is broken
- Product serial number does not match that of which was original shipped to buyer
- Product is deemed not resell-able

CUSTOMER INFORMATION

NADP NAPC

DATE: _____

CUSTOMER NAME: _____

CONTACT NUMBER: _____

FAX NUMBER: _____

ADDRESS: _____

CITY: _____ PROVINCE/STATE: _____

POSTAL CODE/ZIP-CODE: _____

VEHICLE MAKE: _____ MODEL: _____ YEAR: _____ ENGINE SIZE: _____

FOR OFFICE USE ONLY

DATE: _____

RGA NUMBER: _____

NEW RETURN WARRANTY/DEFECTIVE CORE

THIS IS NOT A CREDIT INVOICE

QTY	PART#	MANUFACTURE	REASON FOR RETURN	INVOICE#

THIS FORM DOES NOT COVER WARRANTY TRANSMISSIONS OR WARRANTY ENGINES. PLEASE CONTACT US FOR FURTHER INFORMATION.

ADDITIONAL NOTES: _____

RETURNED BY: _____

AUTHORIZED BY: _____