

# REMANUFACTURED UNIT CORE RETURN STANDARDS

# **DISPOSITION**

# CHARGEBACK AMOUNT \$ OR % OF CORE VALUE

**Collect Shipments** 

Freight charges will be deducted from core credit

Unauthorized power tail gate or Residential pick-up.

\$125

\$100 + Difference in shipping charges

# **Shipping Error**

- Wrong weight
- Incorrect Dimensions
- Wrong address

# **Improperly Drained**

• Unit was not entirely drained of fluid.

\* Please note, certain 8- and 9-speed transmissions are self-contained and undrainable and not subject to policy.

## **Missing Torque Converter or Retainer Bracket**

- Transmission received was missing the torque converter
- Unit must be returned with torque converter retaining bracket installed

#### **Missing Overdrive**

Transmission received was missing overdrive

#### **Broken Input shaft/ Cracked Case**

- Transmission received had a broken Input shaft
- Transmission received had a cracked case

# Converter will not come out of transmission

 Transmission received had a broken Input shaft that made the converter not removable.

# Missing Valve Body / Techm /Solenoid pack

 Transmission received had missing Valve Body and/or Techm and/or Solenoid pack

#### Disassembled

Unit was received in disassembled condition

# **Wrong Part Received**

Unit was received was not the unit originally sold

\$200.00



75%

50%





50%

100%

100%

75%



