

# REMANUFACTURED UNIT CORE RETURN STANDARDS

## DISPOSTION

## CHARGEBACK AMOUNT \$ OR % OF CORE VALUE

### Collect Shipments

Freight charges will be deducted from core credit

### Unauthorized power tail gate or Residential pick-up.

\$125

### Shipping Error

- Wrong weight
- Incorrect Dimensions
- Wrong address

\$100 + Difference in shipping charges

### Improperly Drained

- Unit was not entirely drained of fluid.

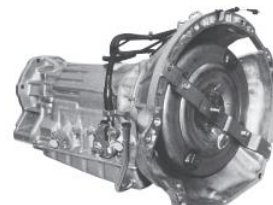
\$200.00

*\* Please note, certain 8- and 9-speed transmissions are self-contained and undrainable and not subject to policy.*

### Missing Torque Converter or Retainer Bracket

- Transmission received was missing the torque converter
- Unit must be returned with torque converter retaining bracket installed

50%



### Missing Overdrive

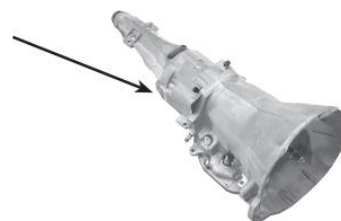
- Transmission received was missing overdrive

75%

### Broken Input shaft/ Cracked Case

- Transmission received had a broken Input shaft
- Transmission received had a cracked case

50%



### Converter will not come out of transmission

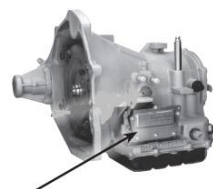
- Transmission received had a broken Input shaft that made the converter not removable.

75%

### Missing Valve Body / Techm /Solenoid pack

- Transmission received had missing Valve Body and/or Techm and/or Solenoid pack

50%



### Disassembled

- Unit was received in disassembled condition

100%

### Wrong Part Received

- Unit was received was not the unit originally sold

100%