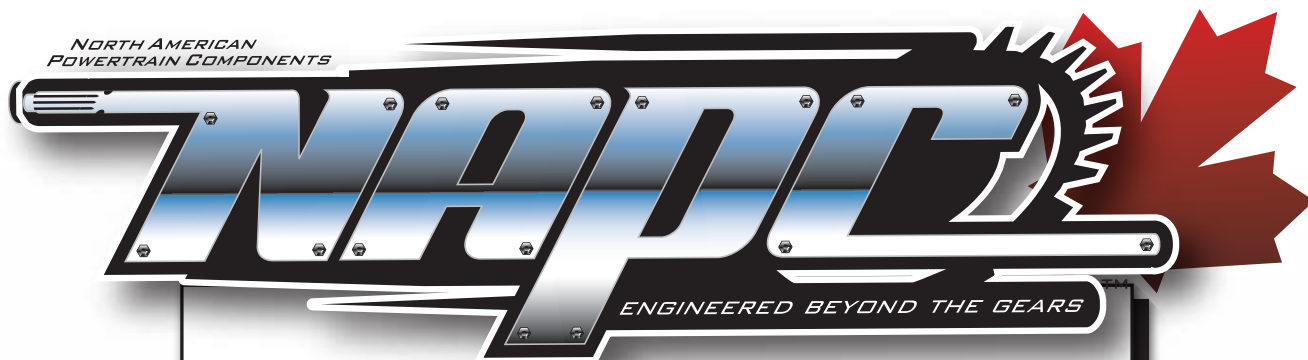


NORTH AMERICAN
POWERTRAIN COMPONENTS



PLEASE READ & FILL OUT THE
ATTACHED WARRANTY
REGISTRATION FORM TO
ACTIVATE YOUR WARRANTY

YOUR NEW WARRANTY IS

3 YEAR/160,000KM
NON-COMMERCIAL

3 YEAR/100,000KM
HEAVY HAULER

3 YEAR/100,000KM
COMMERCIAL



NAPC WARRANTY COVERAGE

Our warranty covers New and Remanufactured Manual Transmissions, Automatic Transmissions, Transfer Case and Differentials. Unless otherwise noted. From this page forward they will be referred to as "Unit(s)"

We have taken our warranty to a new level! NAPC's NEW warranty is 3 Year/160,000KM, non-commercial. 3 Year/100,000KM for Heavy Hauler series and commercial units.

Commercial includes: Ambulance, automotive off-highway use, delivery vehicles, police, snow removal, tow truck, taxi, hotshot service, farm, etc.

ALL External seals on our units have a 90-day warranty from time of installation

Remove & reinstall payouts

All payouts must be preauthorized before any work is done. No further warranty will be granted or paid unless authorized!

All claim labour rates are set at \$75.00 per hour based on Chilton or Mitchel Labour Guide. Fluid is covered but no claim for specialty fluid is allowed (i.e. Amsoil or Mobil1 synthetic) There are no exceptions to this rule. As well there will be no additional costs paid for shop materials or external coolers and flushing. All warranty claims must be preauthorized. A diagnosis time of 1 hour @ \$75.00 is allowed.

WARRANTY COVERAGE

NAPC warrants to the original buyer that any unit purchased shall be covered from defects in material and/or workmanship for 3 years or 160,000 KM. All Heavy Hauler and commercial use units have a 3 Year/100,000 KM warranty. This applies to all NAPC Transmissions, Transfer cases and Differentials. NAPC reserves the right to determine the course of action regarding repair and/or replacement of any and all warrantable units.

Work done under the warranty does not extend the life of the same. This Warranty is VOID for any units purchased through anyone that is NOT an Authorized Dealer of NAPC Products, if this unit is purchased through a private sale; change of ownership or through any Internet sales/auction websites.



NAPC WARRANTY COVERAGE

NAPC will not be responsible for and the warranty does not cover:

1. Lost profits, sales or income
2. Towing charges
3. Lift, dock or storage fees
4. Telephone calls
5. Substitute transportation, lodging, etc.
6. Unauthorized repairs

This warranty does not cover damage, caused by the following, for Automatic Transmissions:

1. Incorrectly installed PTOs
2. Vehicles that are used over their GVWR
3. Transmission coolers that are not replaced as required
4. Wrong fluid use
5. Shifter linkages not inspected, adjusted or replaced as required
6. Case breakage
7. Shaft breakage

This warranty does not cover damage, caused by the following, for Manual Transmissions:

6. Incorrectly installed PTO's
7. Reverse gear clash
8. Vehicles that are used over their GVWR
9. Pilot bushings/bearings not replaced
10. Condition of clutch not verified
11. Release bearing not replaced
12. Shifter linkages not inspected, adjusted or replaced as required
13. Wrong fluid use

This warranty does not cover damage, caused by the following, for Transfer Cases:

1. Incorrect transfer case motor installed
2. Incorrect installation of transfer case motor
3. Incorrect linkage adjustment
4. Wrong fluid use
5. Inconsistent tire size or circumference on the vehicle

This warrant does not cover damage, caused by the following, for Differentials:

1. Driveshafts & u-joints are not inspected and replaced as necessary
2. Wrong fluid use
3. Any brake failure

To qualify for the 3 Year/160,000 KM warranty or 3 Year/100,000 KM warranty you must follow all installation instructions.

DIFFERENTIALS

FORD DIFFS	Oil Required
ALL	80/90 Gear Oil
DODGE/CHRYSLER DIFFS	Oil Required
ALL	80/90 Gear Oil
GMC/CHEVROLET DIFFS FRONT	Oil Required
ALL	75/90 Syn Gear Oil
GMC/CHEVROLET DIFFS REAR	Oil Required
ALL	80/90 Gear Oil

TRANSFER CASES

FORD	OIL REQUIRED
271	ATF
273	ATF
1354	ATF
1356	ATF
4404	ATF
4405	ATF
4408	ATF
4407	ATF
4410	ATF
4411	ATF
DODGE/CHRYSLER	OIL REQUIRED
205	80/90 GEAR OIL
231	ATF
233D	ATF
241	ATF
242	ATF
243D	ATF
244D	ATF
247	ATF
249	ATF
271	ATF
273	ATF
GMC/CHEVROLET	OIL REQUIRED
126	ATF
136	AUTOTRACK2
205C	80/90 GEAR OIL
208	ATF
226	AUTOTRACK2
233	ATF
236	AUTOTRACK 2
241	ATF
243	ATF
246	AUTOTRACK 2
261	ATF
263	ATF
4401	ATF
4470	ATF

AUTOMATIC TRANSMISSIONS

FORD	OIL REQUIRED
CD4E	DEXRON III/MERCON
AXOD	DEXRON III/MERCON
AXODE	DEXRON III/MERCON
AX4S	DEXRON III/MERCON
AX4N 4F50N	MERCON®V
AODE	DEXRON III/MERCON
4R70/75W	MERCON®V
A4LD	DEXRON III/MERCON
4R44E	DEXRON III/MERCON
4R55E	DEXRON III/MERCON
5R44E	MERCON®V
5R55E	MERCON®V
5R55S/W	MERCON®V
E4OD	DEXRON III/MERCON
	DEXRON III/MERCON
4R100	
5R110W	MERCON SP OR LV
6R80	MERCON LV
6R140	MERCON LV
DODGE/CHRYSLER	OIL REQUIRED
A470	MOPAR ATF +4
A670	MOPAR ATF +4
41TE 604 606	MOPAR ATF +4
A727 904	MOPAR ATF +4
42RH/RE	MOPAR ATF +4
44RH/RE	MOPAR ATF +4
48RE	MOPAR ATF +4
47RH/RE	MOPAR ATF +4
48RE	MOPAR ATF +4
45RFE	MOPAR ATF +4
65RFE	MOPAR ATF +4
66RFE	MOPAR ATF +4
5-45RFE	MOPAR ATF +4
AS68RC	MOPAR AS68RC FLUID ONLY
722.6 NAG1	MOPAR ATF +4
GMC/CHEVROLET	OIL REQUIRED
4T40/45E	DEXRON V1
4T65E	DEXRON V1
TH200R4	DEXRON V1
TH350	DEXRON V1
TH350C	DEXRON V1
TH400	DEXRON V1
TH700R4	DEXRON V1
4L60/70/75E	DEXRON V1
4L65E	DEXRON V1
4180E	DEXRON V1
ALLISON 1000	DEXRON V1
ALLISON 2000 2500	TRANS SYD
6L80/90E	DEXRON V1
6T70/75E	DEXRON V1

STANDARD TRANSMISSIONS

FORD	OIL REQUIRED
ZF Small Block	Synthetic ATF +4
ZF Diesel	Synthetic ATF +4
ZF V10	Synthetic ATF +4
ZF 6 Speed	Synthetic ATF +4
M5R1	Synthetic ATF +4
M5R2	Synthetic ATF +4
T5 Mustang	Synthetic ATF +4
DODGE/CHRYSLER	
NV4500	Synthetic 75W90 GL-4
NV3500	Synthetic ATF +4
NV5600	Chrysler# 04874464AB
Getrag	
	Castrol Syntorq LT Chrysler# 4874459
A535	Synthetic ATF +4
AX5	Synthetic ATF +4
AX15	Synthetic ATF +4
Peugeot	Synthetic ATF +4
GMC/CHEVROLET	
NV4500	Castrol Syntorq LT GM #12346190
Getrag	Castrol Syntorq LT GM #12346190
T5 Camaro	Synthetic ATF +4

Please be sure to use the oil that is specified in order to receive full warranty. If the Oil Requirements Tag attached to your unit states a different oil to be used, this guide will supersede the attached tag.



North American Powertrain Components

12836-151 Street NW

Edmonton, AB

T5V 1G8

Phone: 780-456-4498

Fax: 780-406-6622

Toll Free: 866-456-4498



Complete Shipping Solutions

Logistics Simplified

Complete Shipping Solutions Inc.

14803-114 Ave NW, 2nd Floor

Edmonton, AB

T5M 2Y8

Phone: 780-733-7525

Fax: 780-733-7526

Toll Free: 855-733-7525

CORE RETURN INSTRUCTIONS

Dear Valued NAPC Customer,

- In order to coordinate ALL SHIPMENTS coming back to NAPC, please contact rates@completeshipping.ca, or via phone at Toll Free 1-855-733-7525 to arrange pickup.
- Shipping & Bill of Lading instructions will be provided at time of booking by Complete Shipping Solutions
- Please distribute this information to your internal teams responsible for shipping. We thank you for your attention in this matter and appreciate your business.



WARRANTY REGISTRATION FORM

The Warranty Registration must be filled out completely. You can return all documents in the plastic bag attached to your core. You may also go online to our website www.napc.ca to fill out an electronic copy of this form or fax to 780.406.6622.

The buyer MUST submit Warranty Registration and return the core within 30 days of purchase.

Purchased by: _____ Contact Name: _____

City/Province: _____ Phone Number: _____

Installation by: _____ Contact Name: _____

City/Province: _____ Phone Number: _____

Date of Purchase: _____

Unit Type: _____

Vehicle Model: _____

Oil Type Installed in Unit (*Specific Oil Must Be Written*): _____

Install Date: _____

Vehicle VIN#: _____

Vehicle License Plate # & Provincial/State: _____

Comments/Notes: _____

NAPC/NADP Invoice #: _____

Unit Serial # (*Located on BLUE metal tag*): _____

Make: _____

Year: _____

Amount of Oil installed (exact amount): _____

Odometer of vehicle at install: _____

PLEASE FILL OUT THIS FORM AT TIME OF INSTALLATION AND MAIL, FAX, OR EMAIL

NAPC/NADP 12836 - 151 Street Edmonton, Alberta, Canada T5V 1G8, 780.406.6622 or email reception@napc.ca. Alternatively, you can visit www.napc.ca to register your NAPC unit.

Record CVI values RFE units

After you have run quick learn and road tested the vehicle on your 45,545,65,66 and 68RFE installation as outlined in the install instructions, use the table below to determine if your CVI values are within specification. Record CVI values from your scanner and record them in the table provided below and fax or email this in to NAPC with your warranty registration.

CLUTCH	WHEN UPDATED	PROPER CLUTCH VOLUME
L/R	2-1 3-1 or 4-1 Downshift	45-134
2C	4-3 or 3-2 Downshift	25-85
2C ALTERNATE	5-6 upshift	25-85
OD	3-4 Upshift	30-100
4C	4-5 Upshift	30-85
4C ALTERNATE	2-3 Upshift	30-85
UD	5-4 or 6-4 Kickdown	30-100

CLUTCH		Record Actual from Scanner
L/R		
2C		
2C ALTERNATE		
OD		
4C		
4C ALTERNATE		
UD		

PLEASE FILL OUT THIS FORM WITH THE CVI VALUES AT TIME OF INSTALLATION AND MAIL, FAX, OR EMAIL:

NAPC/NADP 12836 - 151 Street Edmonton, Alberta, Canada T5V 1G8, 780.406.6622 or email reception@nadc.ca. Alternatively, you can visit www.nadc.ca to register your NAPC unit.



CORE RETURN INSTRUCTIONS

Dear Valued NAPC Customer,

- In order to coordinate ALL SHIPMENTS coming back to NAPC, please contact rates@completeshipping.ca, or via phone at Toll Free **1-855-733-7525** to arrange pickup.
- Shipping & Bill of Lading instructions will be provided at time of booking by Complete Shipping Solutions.
- Please distribute this information to your internal teams responsible for shopping. We thank you for your attention in this matter and appreciate your business.

Sincerely,

The NAPC Team



North American Powertrain Components

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Edmonton, AB

T5V 1G8

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North American Powertrain Components LTD.
12836 151 Street . Edmonton, Alberta, Canada . T5V 1G8
Phone: 780.456.4498 or 1.866.456.4498
Fax: 780.406.6622
www.napc.ca

Warranty Process & Procedure

Do You Suspect A Problem?

Procedure 1: Initial Phone Call To NAPC

Call **1-780-456-4498** or **1-866-456-4498**

A FIRST Conversation With The Following Information Is Required.

- NAPC serial # on Metal tag or NAPC invoice #
- Symptoms Of A Road Test
- Fault Codes That Come Up From A Scan
- Current Mileage & Installation Mileage



REASONS - Many times a simple phone call to the NAPC tech support line may have a solution to fix the problem at hand.

DO NOT REMOVE THE UNIT OR REPLACE ANY PARTS WITHOUT THIS FIRST PHONE CONVERSATION!

- **ANY Steps taken without prior approval will not be covered.**

Procedure 2: NAPC Warranty Department

At This Time, The NAPC Representative Will Determine The Required Action. This Action Will Include Either Repair or Replacement of Unit ALONG With A File Being Opened & Documented Regarding This Situation.

*** REPLACE UNIT:** IF It Has Been Authorized To Replace The Faulty Unit, A New Unit Will BE Sent Out By NAPC OR The Defective Unit Will Need To Be Sent Back To NAPC For Repair. **(A CHARGE FOR THE REPLACEMENT UNIT WILL BE MADE UNTIL THE FAULTY UNIT IS RETURNED.)**

***REPAIR UNIT:** UPON AUTHORIZATION, NAPC Will Sign Off On IN SHOP Repair Of Unit.
Parts - May Or May Not Be Required & Will Depend Upon The Specific Situation

ATTENTION

UNLESS Authorized By NAPC, No Repairs Will Be Paid Out, Without Following The Above Procedure **THERE WILL BE NO EXCEPTIONS MADE**

INVOICING / LABOR

* All Invoices For Repair / Replacement MUST have BOTH Defective serial Number & The NEW Units serial Number Present On The Invoice. If An Invoice Does Not Have Either Of The serial Numbers Present, It Will Be Sent Back.

* Payment For Warranty Claims Will Follow The INDUSTRY STANDARD Flat Rate System Found In Chilton, Mitchell & Motor Guidelines. Warranty Industry Standing Rates Have Been Set At \$75 per hour.